

## EXECUTIVE SUMMARY

**Senior Project Manager:** Dynamic senior project leader with more than 20 years of experience driving project and process excellence for high-profile initiatives. Proven ability to create clear, structured plans to achieve core milestones on highly complex, large-scale projects, collaborating with teams and stakeholders to achieve deliverables on time and under budget. Excellent strategist and mentor motivating personnel to realize their maximum potential. Dedicated to enhancing efficiency and productivity through best practices, training, and automation.

**Professional Objective:** Actively seeking a full-time Senior Project Management position in the Tampa Bay area. Seeking a career with an organization that will utilize my Management, Supervisory, Organizational & Administrative skills to benefit mutual growth and success.

## PROFESSIONAL EXPERIENCE

**VERIFONE, INC. - Clearwater, FL**  
*Software Engineering Project Manager*

**02/2011 - Present**

Direct project management and implementation for initiatives related to petroleum point of sales systems (gas stations and convenience stores). Coordinate the activities of a cross-functional team of over 20 senior software engineers, architects, software developers, business analysts, QA engineers and analysts co-located internationally. Liaise with stakeholders on requirements gathering and briefings covering Point of Sale (POS) and Electronic Payment Systems (EPS) for Verifone's Petroleum Division. Collaborate with teams on daily SCRUM meetings. Provide insight to stakeholders on spending, ROI, and results delivery in alignment with strategic goals for the Americas Division of the Company. Serve as SME on project management, financial analysis, process optimization and Payment Card Industry (PCI) Payment Application Data Security Standards (PA-DSS).

### Selected Achievements:

- Management of multiple software development teams for the development and delivery of multiple large-scale custom software applications for Point of Sale systems used in Gas Stations and Convenience stores.
- Managed the development of large-scale software applications from inception to production for major oil companies such as CITGO, Chevron, and Mobil as well as major payment processors such as Heartland Payment Systems and First Data Corporation.
- Responsible for leading multiple project teams worldwide to deliver multiple solutions in a timely manner and under budget.
- Accomplished customer and management goals for improved performance, reduced overall customer cost, and increased customer productivity.
- Set and met aggressive goals for staff to meet business, departmental and customer objectives and requirements.

- Accomplished objectives even when they were sometimes in conflict with each other
- Reduced overall development time by improving development processes.
- Improved the timely involvement of resources (Customer, Sales, Marketing, Development, QA, etc.) throughout each phase of the development process.
- Improved development processes resulted in improved product quality. This improved quality resulted in reduced field issues.
- Provided a single technical focal point for each project for each customer.
- Increased software quality via improved software testing processes & procedures
- Improved the working relationship between the development, QA, Helpdesk and Engineering Support Groups and reduced the time to resolve field issues.
- Department representative and SME to the Payment Card Industry (PCI) Security Standards Council standards for Payment Application Data Security Standards (PA-DSS) for all Petroleum department application software.
- Methodologies / Tools: Agile, SCRUM, Jira, Jama, Confluence, Trello
- Technologies: C, C++, Java, Linux, Windows, Embedded Systems, Microsoft Visio; Word; Excel; PowerPoint; Access; Publisher and Project
- Project Management Tools: Microsoft Project and Planview

**ROSETTA TECHNOLOGIES CORPORATION - Tampa, FL**  
***Software Products (Program) Manager and Senior Software Engineer***

**09/2004 – 2/2011**

Reported directly to the President and Chief Technology Officer (CTO) of the company. Responsible for identifying strategic product delivery and direction while working closely with the Directors of Sales and Marketing.

**Selected Achievements:**

- Creation of software development practices and policies including the implementation of the Software Development Guidelines and Software Build Guidelines, based on the Agile / SCRUM Software Development Methodology, ISO 9001 and Six Sigma.
- Creation and direction of a dedicated Software QA group to manage and ensure software quality via software testing via defined processes, procedures and scripts
- As an active hands-on software developer I was responsible for development on Linux and Windows using KDevelop and MS Visual Studio for C++, Java and shell scripting via Windows SFU (Services for Unix), Korn Shell and Linux Bash (Bourne Again Shell).
- Responsible for ensuring that all software products are released on-time, within budget and with the highest level of quality according to defined processes, procedures and scripts providing repeatable and reliable testing to ensure the highest level of quality.
- Responsible for the development of goals, tasks and milestones to meet the project deliverables
- Managed each project from inception through successful production release.

- Responsible for the development of product specifications, functional requirements specifications, technical specifications, detailed design documents, user guides, test procedures, test cases & test scripts for all software products.
- Company representative and Subject Matter Expert (SME) to the ASC (Accredited Standards Committee) X9AB (Banking Standards) for development of standards including X9.37, X9.100-180, X9.100-187 and X9.100-140. (Our software is an industry & market leader in the Check 21 community).
- Responsible for employee performance evaluations, mentoring and training.
- Work with peers and upper management teams to determine strategic direction
- Developed tactical plans and coordinated the successful implementation and execution of these plans.
- Responsible for developing and implementing repeatable, reliable and efficient processes to expand company products, services and solutions
- Created a software development team that is customer-focused, task-driven and goal-oriented.
- Personal leadership skills are focused on the effective management of software development team as well as managing the expectations of clients and customers so that we can identify the needs of our customers and develop products and solutions to meet these needs
- Technologies: Visual C, C++, Java (NetBeans 5, Eclipse), CGI Scripting (Perl, Bash, csh, Korn (KSH), SH), RedHat Linux, SCCS, Make, Microsoft Visio; Word; Excel; PowerPoint; Access; Publisher; Project; KDevelop, Xerces XML parser, RPM (Red Hat Package Manager)

## TECHNICAL EXPERTISE

<b>Languages</b>	C, C++ (Sun, Borland, Visual, .NET, GNU), C#, Java (Borland JBuilder, NetBeans 5), VB.NET, ASP.NET, HP PCL, JavaScript, HTML, DHTML, XML, ASP, PHP, CGI Scripting (Perl, Bash, csh, Korn (KSH), SH)
<b>Operating Systems</b>	Unix, Linux, UnixWare/SCO, SunOS; Solaris; AIX; ULTRIX; HP-UX, VMS; Windows; MS-DOS
<b>Database</b>	Sybase (Open Client, Open Server, DBlib, CTlib, ISQL, Stored Procedures); Oracle (SQLForms, SQLPlus, Pro*C, PL/SQL); DECrdv v4.0; Ingres; JAM; Visual Basic, MySQL, SQL Server; C-Tree
<b>Tools</b>	SCCS, RCS, Make, AWK, Sed, REXX, SDB/XDB, Lint, VCS, PVCS, PVCS Configuration Builder, Lucid (Energize), Purify, Quantify, PureCoverage, Valgrind, Cachegrind, Prof, Ant, Saber (Code Center); Interleaf; CADRE; Paradigm Plus; Microsoft Visio; Microsoft Word; Microsoft Excel; PowerPoint; Access; Microsoft Publisher; Project; Lotus; Lotus Notes; Rogue Wave (Tools.h++, Money.h++, Net.h++, DBTools.h++, Object Factory, Software Parts Manager), Rational (Rose, ClearCase, Cleartool), Perforce SCM, KDE, KDevelop, Xerces XML parser, RPM (Red Hat Package Manager)
<b>Agile</b>	Jira, Jama, Confluence, Trello
<b>Other</b>	<b>Computer hardware:</b> Sun, IBM; HP, DEC Alpha; DEC VAX; PDP-11; CRAY; Honeywell; PC <b>Graphics and Windows:</b> MS-Windows (SDK, MFC, Owl), Motif, X Windows (X11, XLIB, Qt), ImageMagick <b>Networks and Communications:</b> TCP/IP, NetBEUI, Novell, DECnet, DEC PAMS/DMQ, X.25, DCE/RPC <b>Software Development:</b> Agile / Scrum, ISO9001, 6 Sigma, Object Oriented: UML; Booch, Rumbaugh (OMT), Jacobsen (use cases), Wirfs-Brock (class discovery), Design Patterns, Design Anti-Patens, Fusion; Structured: Yourdon and DeMarco Software Design Methodology (including real-time); Hatley & Pirbhai Real Time System Design Methodology; McCabe Software Metrics; Caine-Faber-Gordon Program Design Language (PDL) System; Metrics: Function Point Counting (IFPUG); Military Software Standards: 1679, 483, 490, 2167; ANSI/IEEE, ACM, ASC DSTU X9.37, X9.100-180, X9.100-187, X9.100-140

## ADDITIONAL PROFESSIONAL EXPERIENCE

**MISTERWEBMASTER.COM - Palm Harbor, FL** 07/2001 - 09/2004  
*Senior Web Software Developer and Manager*

Developed web software for improved visibility for small businesses and entrepreneurs.

**CAPITAL ONE - Tampa, FL** 09/2003 - 03/2004  
*Senior Software Developer (Contract)*

Developed new software and created fixes for their Enterprise Services Middleware Group.

**BULL INFORMATION SYSTEMS - Tampa, FL** 09/2002 - 05/2003  
*Senior Software Developer (Contract)*

Developed new software and accomplished problem resolution support for the Computer Aided Dispatcher (CAD) system used by the Florida Highway Patrol and Florida Fish & Wildlife Commission to reduce response time in the dispatch officers and agents to crime scenes, accidents, etc.

**CATALINA MARKETING CORPORATION - St. Petersburg, FL** 10/2000 - 07/2001  
*Software Developer (Contract)*

Developed software and created fixes for the Store Systems group for their Point of Sale (POS) hardware and software for their grocery store coupon awards system.

**FRANKLIN-TEMPLETON INVESTMENTS - St. Petersburg, FL** 05/2000 - 10/2000  
*Software Developer and Production Support Specialist (Contract)*

Developed software fixes for increased productivity for their daily data processing of investment data.

**RAYTHEON SYSTEMS CORPORATION - St. Petersburg, FL** 02/1999 - 05/2000  
*Software architect (Contract)*

Design lead and primary software developer for the Human/Machine Interface (HMI) software for a Mil-Spec software based satellite telecommunications radio.

**NIELSEN MEDIA RESEARCH - Dunedin, FL** 06/1994 - 02/1999  
*Senior Software Developer (Contract)*

Designed, developed, tested and implemented several in-house C++ Object Oriented real-time utility applications with special emphasis on the redesign and implementation of a 3-tier Client/Server batch based Job Scheduling system.

**ISSC (DIVISION OF IBM) - Largo, FL** 02/1994 - 05/1994  
*Senior Software Developer (Contract)*

Designed, developed, tested and implemented an Oracle data distribution and computation program to provide profitability reports for Eckerd drugstores.

**Additional Professional Experience** 5/1982 - 10/1994

Details available upon request. Clients/employers include: Gillette, Digital Equipment Corporation (DEC), Fisher Controls, Texas Instruments, Rockwell International, Computer Language Research (CLR), Mobil Oil, Standard Oil, Xerox Corporation, and Computer Sciences Corporation for NASA.

## EDUCATION

BS Math/Computer Science – Lawrence Technological University  
MS Engineering Management (Pursuing) – California Coast University